People Work

Mr. Smith tells staff he is having a difficult time finding a better paying job than his last one. Mr. Smith is given a list of verification documents.

An appointment is scheduled for WIA enrollment and an individualized career counseling session. Before Mr. Smith leaves, staff collect address, birth date and work history information.

Mr. Smith attends the appointment and staff enter additional information to create an application and enrollment.

Two contacts are entered for follow up and customer satisfaction surveys.

Client Arrives

Universal / Core Self-service

Application / Registration/ Eligibility

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Paperwork

* 👗 Work History

ABC, Inc **Employer Name:*** **Hourly** Avg.Weekly 8.25 40 Wage: 1 **Hours:** Job Start Job End 05/01/04 Date: 07/15/06 Date: * Clasf.: **Full-Time** Plc Type: **Unsub Emp**

🕒 ǎ Edit Participant

DOB:*	08/11/61	HomeAdd:*	1Main Street
Zip: *	46202	City: *	Indy
State: *	IN	County:*	Marion
Home Ph: *	317-333-8888	Msg Ph:*	317-222-8888
Email: *	jsmith@AOL.com		

Application and Enrollment

New Application

Gender: *	Male	Ctznship:*	
SelSrvReg:*		Curr Emp	unemployed
	yes		
_	Dsl Wrk	Not	
Cat:*	N/A	Unemplns: *	Receiving
Ed Status:*		Highest Grd	12th gr -
	not attendin	Comp: *	diploma
Vet Status:*	Yes	Disabled: *	no

Interested Others

Contact John Name:* Jones	Home Ph: * 317-222-1111
Contact Name:*	Home Ph: * 317-222-4133